Resources

- AIMS Center office hours
- UW PACC
- Psychiatry Consultation Line
 - **-** (877) 927-7924
- Partnership Access Line (PAL)
 - **–** (866) 599-7257
- PAL for Moms
 - **–** (877) 725-4666
- UW TBI-BH ECHO



EHR Tools to Support Integrated Care: Show and Share

Denise Chang, MD

Speaker Disclosures

None

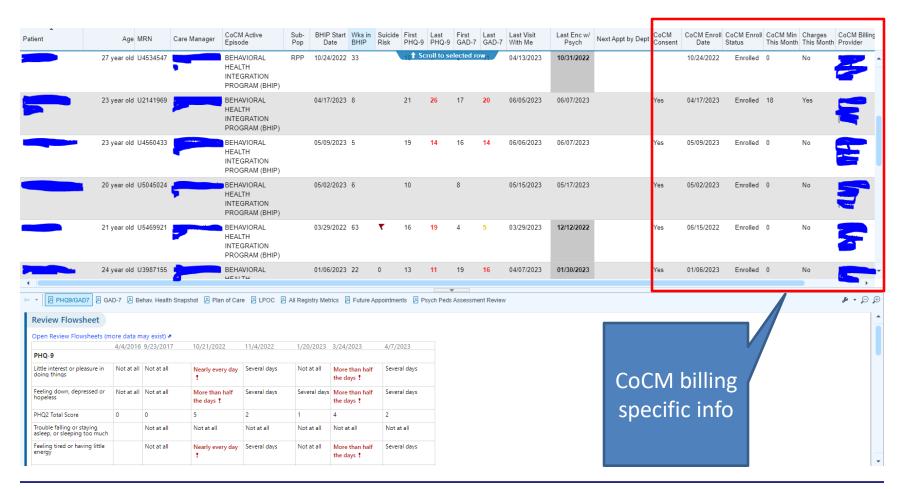
Learning Objectives

- Share Integrated Care related EHR tools
- Learn and collaborate with others to demo best practices
- Brainstorm optimization opportunities

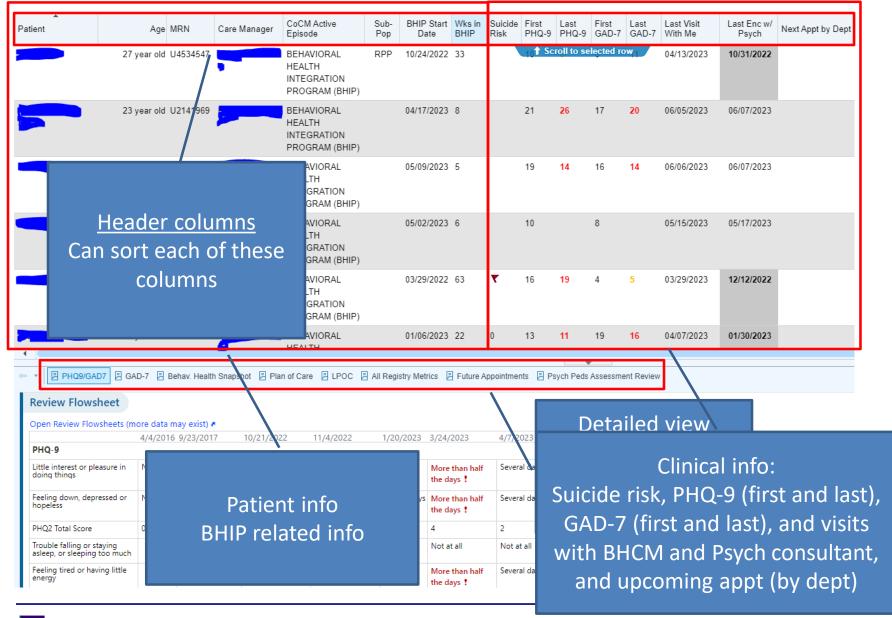
Collaborative Care Tools in EMR

- Registry
- Documenting Case Reviews
- CoCM billing workflow
- Future Directions

Registry Overview

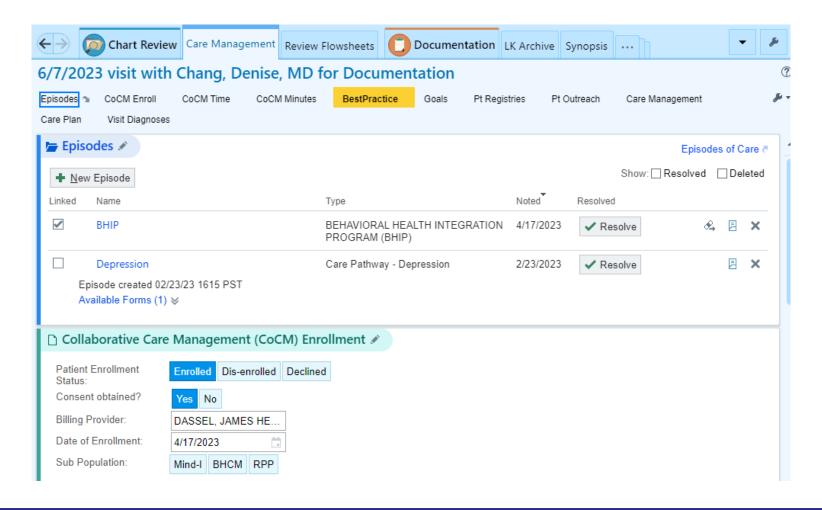






ENROLLING A PATIENT AND EPISODES OF CARE

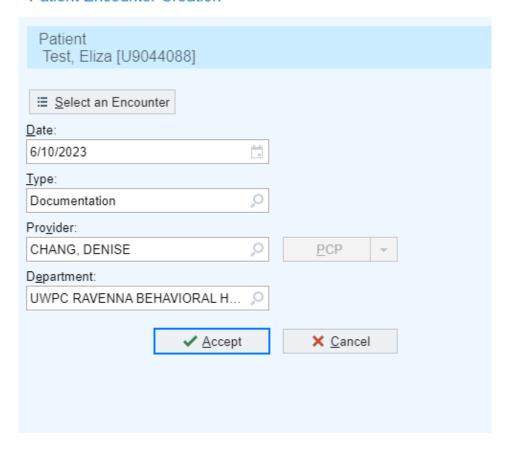
Episode of Care and Enroll in CoCM



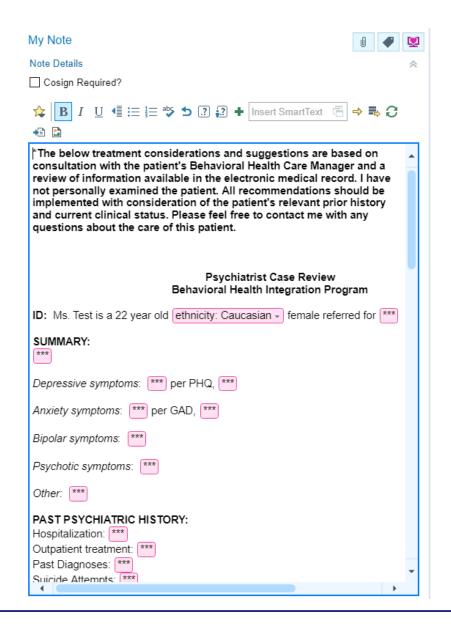
DOCUMENTING CASE REVIEWS

Documenting Encounter

Patient Encounter Creation



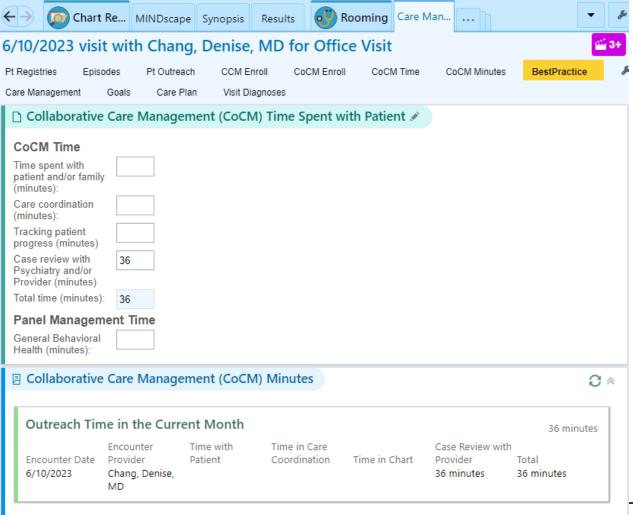
Note Template





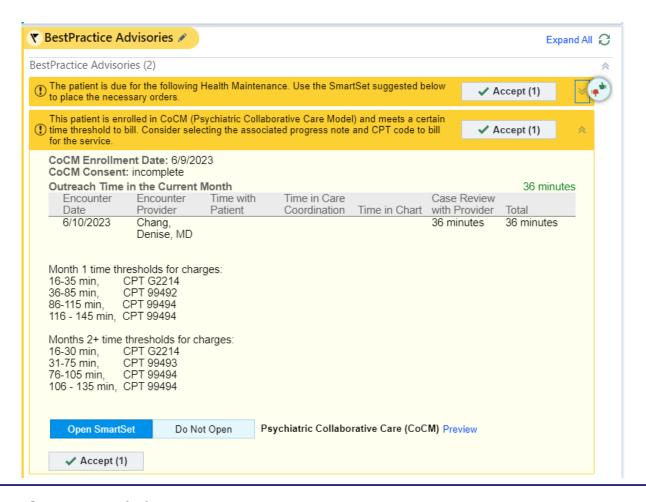
COCM BILLING TOOLS

Entering CoCM Time





BPA created to Assign Charge





Future Directions

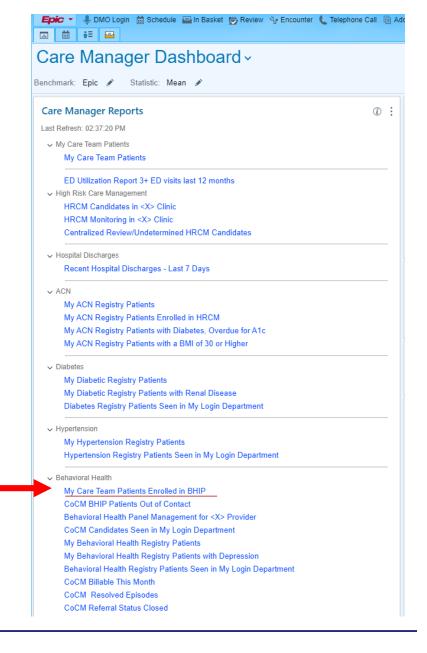
- Dashboard
- Registry improvements
- More automation
- Improved documentation templates

Dashboard

View of current dashboard

Future ideas:

- Metrics
- Statistics
- Reports
 - Out of contact list
 - Patients not improving
 - Patients that need psych consult
 - Billing reports





Takeaways

- What tools are you currently using that help with your workflow?
- What ideas do you have to improve upon your EHR tools?
- If you could request additional tools, what would you want?

Additional Free Resources for Washington State Healthcare Providers

*No cost

EDUCATIONAL SERIES:

- AIMS Center office hours
- <u>UW Traumatic Brain Injury</u> Behavioral Health ECHO
- UW Psychiatry & Addictions Case Conference ECHO <u>UW PACC</u>
- UW TelePain series <u>About TelePain (washington.edu)</u>
- TeleBehavioral Health 101-201-301-401 <u>Telehealth Training & Support Harborview Behavioral Health Institute (uw.edu)</u>
 <u>bhinstitute@uw.edu</u>

PROVIDER CONSULTATION LINES

- UW Pain & Opioid Provider Consultation Hotline <u>Consultation</u> (<u>washington.edu</u>) – 844-520-PAIN 7246)
- Psychiatry Consultation Line (877) 927-7924
- Partnership Access Line (PAL) (pediatric psychiatry) (866) 599-7257
- PAL for Moms (perinatal psychiatry) (877) 725-4666



Questions and Discussion

Ask questions in the chat or unmute yourself

Registration

 If you have not yet registered, please email <u>uwictp@uw.edu</u> and we will send you a link