# Welcome and Sign-In

- Please sign-in by chatting
  - your name,
  - your organization
  - anyone else joining you today
- If you have not yet registered, please email <u>uwictp@uw.edu</u> and we will send you a link

Integrated Care Training Program

# **General Disclosures**

The University of Washington School of Medicine also gratefully acknowledges receipt of educational grant support for this activity from the Washington State Legislature through the Safety-Net Hospital Assessment, working to expand access to psychiatric services throughout Washington State.

#### Integrated Care Training Program

# **Planner Disclosures**

The following series planners have no relevant conflicts of interest to disclose:

- Denise Chang, MD
- Jessica Whitfield, MD, MPH
- Betsy Payn, MA, PMP
- Esther Solano
- Anna Ratzliff MD PhD

Integrated Care Training Program

# **Overview of Learning Collaborative**

- Audience:
  - Psychiatric Consultants
  - Working or hoping to work in integrated care settings
- Goals:
  - Provide ongoing integrated care education (CME available)
  - Foster learning and support network
  - Support sustainment of integrated care
- Structure:
  - Monthly lunch hour on 2<sup>nd</sup> Tuesday
    - Didactic topic 20-30 mins
    - Open discussion remainder of time

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#### Last Session will be June 2025

# Thank you all for attending and supporting UW PCLC!



# **Alternatives to UW PCLC**

- <u>UW PACC</u>
- <u>UW Community-based Fellowship</u>
- <u>Collaborative Care Community through APA</u>
- Conferences:
  - <u>UW Integrated Care Conference</u>
  - <u>Collaborative Family Healthcare Association (CFHA)</u>
  - Academy of Consultation Liaison Psychiatry
  - <u>American Psychiatric Association</u>
  - <u>Mental Health Services Conference</u>

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# Suicide Care in Healthcare Systems

- Spring and Fall dates
- Virtual, live training is designed to provide you with an understanding of how best to serve patients across the suicide care pathway
- Audience: Primary Care Providers, Psychiatrists, Psychologists, Behavioral Health Providers, Physician Assistants, Nurse Practitioners, and other clinical roles working in healthcare settings.
- Length: 8 hours
- Cost: \$180.00 for Community Clinicians; Free to employees of UW Medicine, Seattle Children's, SCRC Affiliated Clinics, or VA Puget Sound; additional fee if claiming CE.
- **Continuing Education:** 6.75 credits (with optional additional credit available)
- **Register here**: <u>https://uwcspar.org/upcoming-training/upcoming-trainings-and-registration/</u>

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#### **Integrated Care Conference 2025**

Integrated Care Across the Lifespan: Serving the Behavioral Health Needs of All Ages

#### June 5-6, 2025, DoubleTree SeaTac

- Register by May 31!
- Keynote Sessions:
  - Katharine Bradley, MD Kaiser Permanente
  - Karen Bullock, PhD, LICSW, FGSA, APHSW-C Boston College
  - Panel Discussion: Perspectives on Integrated Care Payment, Policy, and Advocacy
- Conference Breakout Tracks:
  - Lifespan of the Patient
  - Lifespan of an Integrated Care A
  - Clinical Care
- Register here: <u>https://cvent.me/QVnnB1</u>
- Please email <u>uwictp@uw.edu</u> for more information or visit <u>https://ictp.uw.edu/conference-feature/</u>

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Scan for more information

#### Community-Based Integrated Care Fellowship Applications open

- This fellowship welcomes psychiatric providers seeking additional training to deliver integrated care in community-based settings
- CME-accredited and is free for Washington State providers
- WHEN: September 2025 June 2026
- APPLY: Visit <u>ictp.uw.edu/apply;</u> deadline to apply is May 18
- **REQUIREMENTS**:
  - active medical license
  - Current practice
  - Brief personal statement
  - Current CV



Scan for more information

#### Resources

- <u>AIMS Center office hours</u>
- <u>UW PACC</u>
- <u>Psychiatry Consultation Line</u> – (877) 927-7924
- Partnership Access Line (PAL)
  (866) 599-7257
- <u>PAL for Moms</u> – (877) 725-4666
- <u>UW TBI-BH ECHO</u>

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#### May 13th 2025

# **Primary Care Learning Series**

Ramanpreet Toor, MD Associate Professor

### **Speaker Disclosures**

• None

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# **Learning Objectives**

By end of this talk I hope you will be able to:

- Describe the process of development of mental health learning series
- Describe framework of mental health learning series

# Why are we exploring various ways to enhance mental health care?

• Of all individuals in the U.S. living with mental health disorders.....



\*Only 20% of individuals treated for mental health conditions in traditional primary care settings improve

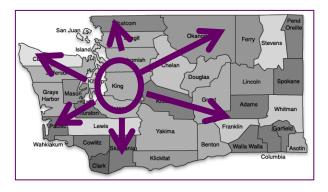
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### Leverage Scarce Psychiatric Resources

 Focus on Population → Through a Team (eg Collaborative Care)



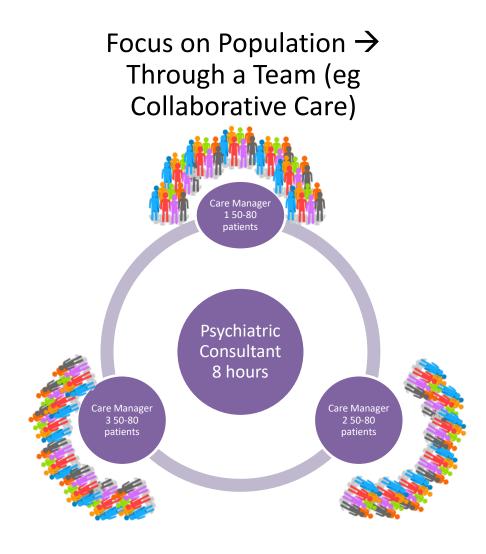
Over Distance → Telepsychiatry, econsults, phone consults



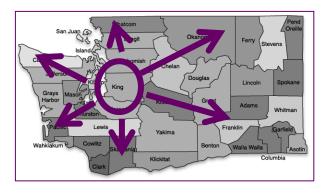
 Education -> PCP training



### Leverage Scarce Psychiatric Resources



Over Distance → Telepsychiatry, econsults, phone consults





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# Journey prior to 2023

APA initiative of teaching 3500 psychiatrist in Collaborative Care Model

Full time ICTP fellowship to train psychiatrists to work in Collaborative Care Model

Since 2018, worked as Curriculum Faculty Lead for the Integrated Care Training Program (ICTP)/ communitybased fellowship (CBF) for psychiatric providers. This is a 10-month program comprised of self-paced content and live in-person and online sessions.

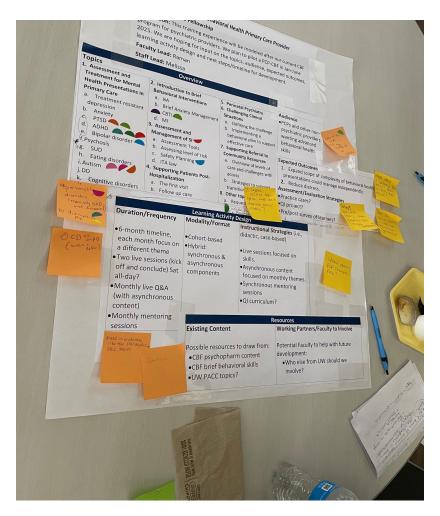
Over the years we received a lot of interest / questions like 'can PCPs apply for this fellowship?' This prompted us to start thinking about a version of the CBF that would be appropriate for PCPs.



(above) Patrick facilitating a session at one of the CBF Live Skills Workshops.

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#### September 2023 ICTP Faculty Retreat: Poster Session



- Solicited feedback from ICTP faculty
- Original proposal:
  - \* "Advanced Behavioral Health Primary Care Provider Community-Based Fellowship"
- Feedback centered on whether to focus on individual PCP skills development vs. more systematic PCP learning (e.g., development of PCP Champion akin to AIMS Center role)
  - Decision: focus on individual PCP skills development for this pilot.

#### November 2023 Needs Assessment Survey

- Solicited feedback from PCPs in the BHIP clinic network
- N = 25
- Asked for input on:
  - Preferred structure (online only vs. in-person)
  - Highest priority clinical topics

Feedback:

- Strong preference for the entire series conducted online
- Range of clinical topics requested:

Brief behavioral interventions

Medication interactions

PTSD

Adult ADHD

Bipolar (diagnosis and treatment)

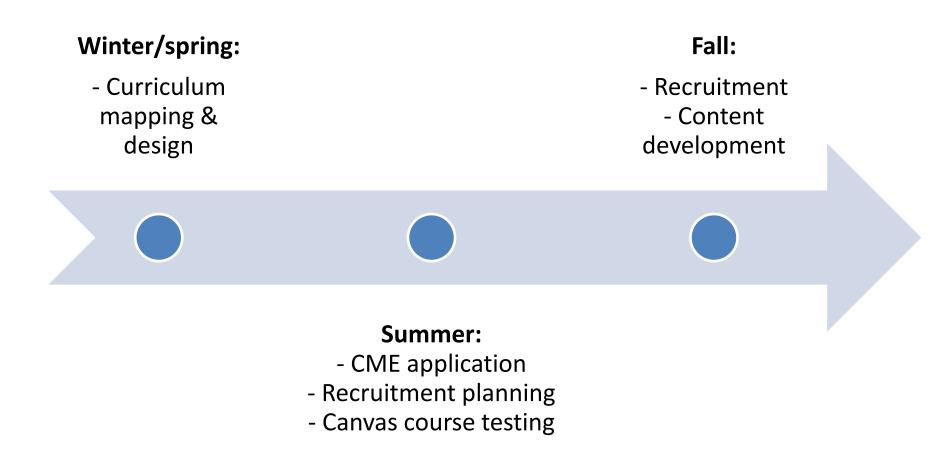
Anxiety and somatic complaints



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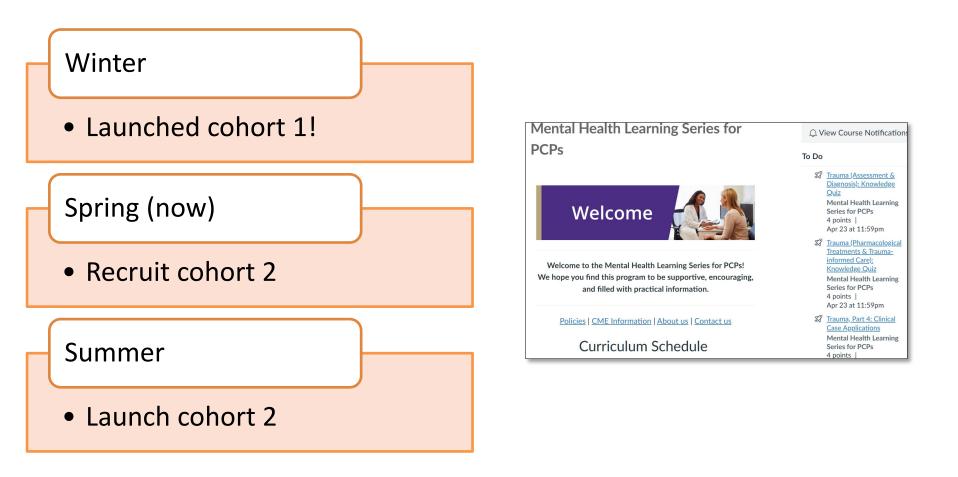
Adult autism spectrum

# **Development Timeline: 2024**



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# **Development Timeline: 2025**



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# **Faculty and Staff Contributors**



Ramanpreet Toor (Faculty Lead) Anna Ratzliff Patrick Raue Emily Schutzenhofer Melissa Farnum Betsy Payn Trudy Mossop

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## Goals



To help PCPs increase their confidence in evaluating and treating common mental health conditions that present in primary care.



To provide PCPs with exposure to brief, evidenceinformed psychosocial interventions for adults that they can use in a 20-minute appointment.

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# **Things to Note**



UW faculty shaped content based on their experiences working as psychiatric consultants & common PCP questions.



UW Psychiatry PCL (psychiatry consultation line) is often encouraged as a resource for more complex questions.

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#### Structure



Cohort-based, current size: 12

80% online, self-paced 20% live, Zoom sessions

Modeled after the CBF, but scaled back to fit a PCP's schedule

## **Topic Areas**



# **Curriculum Flow for Each Topic**



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#### Faculty Information



#### Presenter: Ramanpreet Toor, MD ⊟→

⇒Disclosures: none

#### Example of Content: Mood Disorders

#### Learning Objectives

- 1. Differentiate between different depressive disorder diagnoses.
- 2. Select screening tools for depressive disorders.
- 3. List different lab tests to consider when patients present with symptoms of depression.
- 4. Use recommended guidelines to make shared and collaborative treatment plans with their patients.
- 5. Decide and educate patients on when to stop medication and how to cross titrate.
- 6. Describe clinical presentation of Serotonin Syndrome and first step treatment.

#### Activities

- 1. View the video lectures by Dr. Ramanpreet Toor:
  - 1. Intro to Mood Disorders 🕞 (duration: 1 min)
  - 2. Depression: Assessment 🕞 (duration: 20 min)
  - 3. Depression: Treatment 1 → (duration: 25 min)
  - 4. Depression: Treatment 2 → (duration: 10 min)
- 2. Complete knowledge quiz on Depression. (4 multiple-choice questions a score of 75% or greater is required for CME credit).
- 3. Give us feedback on this session by completing the evaluation survey 🗗.

#### **Resources:**



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# **Brief Psychosocial Intervention Strategies in Primary Care Settings**

#### Patrick Raue, PhD

AIMS Center, Associate Director for Evidence-Based Psychosocial Interventions



## Levels of Behavioral Health Support in Primary Care

1. Identification of need (i.e., screening, diagnosis)

2. Engaging patient using psychosocial intervention strategies (i.e., psychoeducation, motivational interviewing, shared decision making)

3. Delivery of brief evidence-based psychosocial interventions within primary care

4. Referral for longer-term psychotherapy outside primary care setting, in collaboration with primary care

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#### PCP Role in Using Psychosocial Strategies to Support Interventions

- Engaging patients is the most important ingredient for success.
  - Articulation of plan and roles is critical
  - PCP recommendation is powerful
- PCP sees the whole picture.

- Unlike other specialties, PCP has stable and continuous relationship with patients.
- Key Messages:
  - Options
  - Proactive persistence
  - Hope

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# What is Psychoeducation?

- Psychoeducation is a conversation:
  - learning from patients about their experiences and beliefs about mental health.
  - providing education to patients about mental health conditions.

# What to Include When Providing Psychoeducation

- Provide information on:
  - Symptoms and functional impairment
  - The medical term used for those symptoms and impairment
  - What is known about causes and prognosis
  - What treatments are known to be effective, ineffective
- Make space for questions and concerns; address myths and individual/cultural differences.

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# What is Motivational Interviewing

- Collaborative, goal-oriented style of communication
- Pays attention to the patient's language of change
- Strengthens personal motivation for and commitment to a specific goal
- Elicits and explores a patient's own reasons for change
- Atmosphere of acceptance and compassion

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#### Motivational Interviewing: OARS Example

Open-ended questions	"What has worked for you in the past in being more physically active?"
Affirmations	"You've done a good job in the past with this, it sounds like you're ready to tackle this again."
Reflective Listening	"I hear you saying that you've been feeling lower and less energetic than usual, but at the same time you'd like to increase your physical activity."
Summarizing	"So, it sounds like you'd like to try out walking more during your lunch break, and maybe start slowly with one or 2 times in the next week"

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#### Shared Decision Making for Common Mental Health Conditions: *Intervention Components*

Review	Review mental health symptoms & impacts on functioning
Provide	Provide psychoeducation on their mental health condition(s)
Elicit	Elicit their experiences, preferences, and values
Use	Use decision aid materials
Arrive	Arrive at a mutually-agreed upon decision
Provide	Provide treatment

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## Recruitment

- Greater number of applicants than we initially estimated.
  - Initial goal: recruit 10 PCPs (who practice in WA state)
  - Received 23 applications
  - Accepted 12 for cohort 1; created cohort 2 for remaining approved applicants

- Cohort 1 consists of:
  - ARNP (5)
  - PA (3)
  - MD (1)
  - DO (1)
  - DNP (1)
  - NP (1)
- Washington state areas represented:
  - Bellevue (2)
  - Bellingham (3)
  - Seattle (2)
  - Spokane (2)
  - Tukwila (1)
  - Vancouver (1)
  - White Salmon (1)

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# **Evaluation Survey Feedback**

	Average scores (scale 1-5)		
Live virtual	Relevance	Quality	
sessions*	4.8	4.7	

Online Didactics	Average scores (scale 1-5)		
Ву Торіс	Relevance	Quality	
Laying the Foundation	4.6	4.4	
Mood Disorders	4.6	4.4	
Anxiety Disorders	4.8	4	
Trauma	5	5	
ADHD	coming June 2025		

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### Comments

Feedback on the presentation, Brief Psychosocial Intervention Strategies & Anxiety Disorders (Patrick)

Feedback on Live Virtual Session for Anxiety (Raman, Patrick): "What were the strengths of this session?"

Feedback on Live Virtual Session for Trauma (Raman, Emily, Patrick)

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"It is very helpful to have some behavioral health tools to add to my practice."

- Multiple expert panels
- Real life scenarios
- Discussion of dosing specifics
- Discussion of dosing conversion for SSRI and SNRI
- Real life discussion medications

"I appreciate your modeling of how to talk to patients about trauma, especially the anticipatory guidance re: what to expect from EMDR. I love your language use. Thank you!"

# Key Takeaways

One of the ways to leverage scarce psychiatric resources is by enhancing PCPs' skills to assess, diagnose and provide evidence-based treatment for common mental health disorders

**PCPs can enhance patient treatment engagement** by using evidence-based pharmacological and psychosocial strategies.

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#### Additional Free Resources for Washington State Healthcare Providers

\*No cost

#### **EDUCATIONAL SERIES:**

- AIMS Center office hours
- UW Traumatic Brain Injury Behavioral Health ECHO
- UW Psychiatry & Addictions Case Conference ECHO <u>UW PACC</u>
- UW TelePain series <u>About TelePain (washington.edu)</u>
- TeleBehavioral Health 101-201-301-401 <u>Telehealth Training &</u> <u>Support - Harborview Behavioral Health Institute (uw.edu)</u> | <u>bhinstitute@uw.edu</u>

#### **PROVIDER CONSULTATION LINES**

- UW Pain & Opioid Provider Consultation Hotline <u>Consultation</u> (washington.edu) – 844-520-PAIN 7246)
- Psychiatry Consultation Line (877) 927-7924
- Partnership Access Line (PAL) (pediatric psychiatry) (866) 599-7257
- PAL for Moms (perinatal psychiatry) (877) 725-4666

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# **Questions and Discussion**

 Ask questions in the chat or unmute yourself



# Registration

 If you have not yet registered, please email <u>uwictp@uw.edu</u> and we will send you a link

